



Away From Home

To: Our Valued Customer
Re: **Smucker's® Uncrustables®** Supply SY20/21

Our Smucker's Uncrustables business continues to see unprecedented demand driven by the increase in emergency feeding and consumer demand for individually wrapped entrée items in response to COVID-19 and K12 schools' new procedures around serving meals. As a direct result of these significant order spikes and the indicators that show demand will remain high throughout School Year 20-21, we seek to inform our customers that order shortages will be likely.

To help support customers and control demand we will remain on product allocation for the following items throughout SY20-21. If supply and demand changes allow us to remove order guidelines we will do so and communicate this to our customers. We understand the implications this may have for customer menu planning and/or participating in commodity processing and apologize for the inconvenience. Please be assured Smucker's is working diligently to improve supply and will continue to work with our customers through this difficult time.

Items affected include:

JMS Item #	Description
5150006960	2.6 oz PB & Grape
5150006961	2.6 oz PB & Strawberry
5150021027	5.3 oz PB & Grape
5150021028	5.3 oz PB & Strawberry
5150006966	2.6 oz PB & Honey
5150006968	2.4 oz PB & Chocolate

We appreciate your patience as we manage through these challenges and thank you for your partnership during this situation. For specific questions or concerns, please reach out to your Smucker representative.

Sincerely,
The J.M. Smucker Company

Tim Wayne

Tim Wayne
Vice President & General Manager
North America Away From Home
The J.M. Smucker Company

Marlin Wendland

Marlin Wendland
Vice President - Sales
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The J.M. Smucker Company